Resolving Zoom error on your new Dell laptop.

To solve the error, "invalid meeting ID" students should log into their laptop as an Admin. The steps for logging in are as follows.

First: Log out of your device:

- select the windows icon on the bottom left

- Scroll up and select student then sign out

Second: Log into the device as BCSadmin

- Select BCSadmin in the bottom left

- Enter the Password: 4TheK1dz!!

    - Note Capital T and Capital K

Third: Log into Clever with the Chrome Browser

- http://clever.com/in/BHM

- Use your Student Number and Password

Fourth: Select Schoology

- Log into Schoology using your Student Number and Password

Fifth: Go to course and select Schoology Link

- Select "Download and Run Zoom" or Join from Browser

Reach out to your school's help desk if you continue to have problems.